



Terms of Service - Coaching Services

1. Coaching services include:
 - a. training in specific skills and online applications such as WordPress, Mailchimp, Canva, social media, blogging, email marketing, and others;
 - b. help and support in starting a business;
 - c. help and support in growing a business;
 - d. analysing data supplied by the Client;
 - e. problem-solving specific issues faced by the Client.
2. Coaching appointments will be made during business hours only unless previously agreed by Client and Coach.
3. Business hours are Monday through Friday, between 10 am to 4 pm.
4. All client communications will be answered by the Coach within 24 hours.
5. All client meetings will be held in person or via Zoom or Google Meet.
6. All information shared by the Client is private and confidential and treated according to Australian Privacy Law.
7. The Coach cannot guarantee any financial results for the Client resulting from their advice.
8. Payment Terms - all services must be prepaid in full unless otherwise agreed by the Coach and Client. The Client can purchase services using the Coach's website, or ask for an invoice to be issued prior to services being provided.
9. Length of Engagement - the Client engages the Coach for the term specified in the coaching package purchased by the Client.
10. Copyright - the copyright of any materials created by the Coach during the term of the coaching engagement and provided to the Client remains with the Coach.
11. Termination - the Coach may terminate this agreement at any time if the Client breaches the Terms of Service, or with the mutual agreement of both parties.
12. Limitation of Liability - the Coach is not liable for any financial loss made by the Client during the term of the coaching engagement.